

Traffic Incident Management Responder Training

Provided by the Federal Highway Administration in partnership with the Indiana Traffic Incident Management Effort (IN-TIME)

Faster, safer incident recovery depends on an integrated, well-trained responder corps.



Background:

The impact of traffic incidents on highway operations, reliability, and safety is well known and alarming. About 25 percent of all delays are caused by traffic incidents. Congestion costs are counted in hundreds of billions of dollars and wasted fuel is measured in billions of gallons. **More importantly, traffic incidents pose a significant safety risk to both responders and travelers.** The likelihood of a secondary crash increases with each minute that an incident remains unresolved.

Clearing incident scenes quickly with a well-coordinated, multidisciplinary team of first responders and transportation personnel is an important means of reducing the risk of secondary crashes and congestion delays.

Response:

The Federal Highway Administration (FHWA) responded by developing training for responders. Through the second Strategic Highway Research Program (SHRP2) FHWA has facilitated the development of a multidisciplinary traffic incident management responder training.

Delivery Approach:

1. Train local responders to become classroom instructors
2. Conduct in-person classroom training throughout an entire region or state.

Training for Trainers Course:

The train-the-trainer curriculum is aimed at building a cadre of qualified “responder” instructors within each state or region, using a common set of practices and advanced standards. The training is delivered through interactive seminars, case study analysis, tabletop role-play and scenario, and field practicum. Participants attend a 12-hour intensive course provided by the Federal Highway Administration.

Each State will be offered one Train-the-Trainer (TtT) course in 2013.

Classroom Training for Responders:

Participants receive the most up-to-date, multi-agency standards and best practices successfully used across the nation to improve on-scene responder and motorist safety. Bringing together responders across all agencies improves team performance.

Training Benefits:

- ▶ A unified, Multidisciplinary approach that promotes a more effective incident Response
- ▶ Lessons in new multi-agency standards and best practices
- ▶ Curricula based on 100 core competencies from 9 disciplines shown to improve on-scene responder safety and drive safety.

Who benefits?

- ▶ Law enforcement
- ▶ Fire and rescue
- ▶ Emergency medical services
- ▶ Transportation agencies

- ▶ Training and recovery professionals
- ▶ Notification and dispatch personnel
 - ▶ Hazardous materials management responders

- ▶ Coroners and medical examiners
- ▶ Public works professionals
- ▶ The public

High- Level Support

- International Association of Chiefs of Police
- International Association of Fire Chiefs
- National Volunteer Fire Council
- Public Safety/Transportation Summit
- American Association of State Highway and Transportation Officials (ASHTO)



Pilot Training Feedback – Nashville Tennessee:

I would recommend this to others:

- Strongly agree- 79% Agree-18% Neutral-3%

I gained an understanding of the need for coordinated incident management

- Strongly agree-68% Agree 32%

I learned methods that will help me mitigate incidents.

- Strongly agree -50% Agree 41% Neutral- 9%

Save Lives

Better training leads to faster incident response and clearance. This means fewer secondary crashes result from the original incident, and less exposure to moving traffic while the incident is resolved.

Save Money

Efficient response also saves money. In Atlanta, improved incident clearance practices reduced secondary crashes by 69 percent in 12 months, saving lives and more than \$1 million.

Save Time

Well-trained responders can cut clearance time in half, decreasing delays caused by incident-related congestion. Train-the-trainer courses help responders learn more quickly.

Indiana Effort:

Currently the Indiana Traffic incident Management Effort (IN-TIME) is reaching out to regional responder leadership in Indiana to market the Train the Trainer course and the Classroom training.

The Train the Trainer is scheduled for July 16-17 in Indianapolis. Participants from multiple disciplines and regions are being selected to become instructors. To apply for the training contact Tom Melville at tmelville11@gmail.com and Karen Stippich at kstippich@dot.gov by June 24.

There are two main options for the classroom training. There is an 8 hours course with eleven modules that can be deviled consecutively in day or by module over multiple days. The other option is a 4 hour course that is a condensed version of the 12 hour course. The shorter course works well when trying to saturate a regional area of responders with training in a short period of time.